





## Check the Status of Your Patient/Caregiver Application

You can check the status of your application online using the Medical Marijuana Use Registry. The status of each section of your application is detailed using status icons. This allows you to check the status of each section of your application in real time. The 4 status icons are:

Status Icon	Status Icon Meaning
	<b>Missing Information</b> <i>This means part of your application is missing information. To complete your application for Office of Medical Marijuana Use review, add correct and current information for all "Missing Information" icons you see.</i>
	<b>Ready for Review</b> <i>This means a part of your application is ready for review by the Office of Medical Marijuana Use. This icon appears any time you change or update a part of your application.</i>
	<b>Rejected Information</b> <i>This means a part of your application was not approved. You need to supply the correct and current information.</i>
	<b>Approved</b> <i>This means a part of your application is approved. In order for your full application to be approved, all parts need to have this icon.</i>

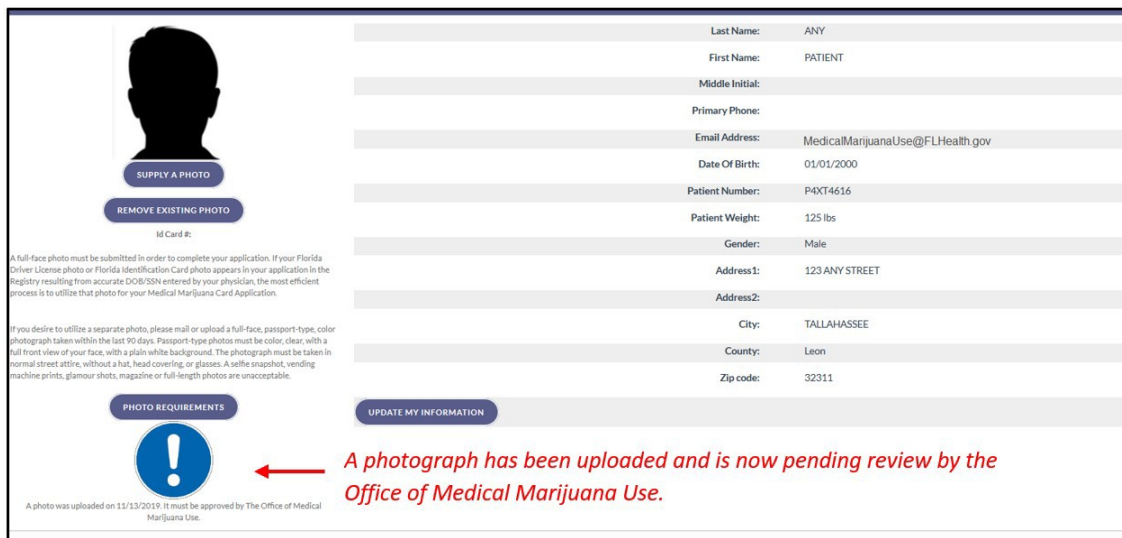
To check your application status, follow the below steps:

**Step 1:** Log into the Registry by clicking this link: <https://mmuregistry.flhealth.gov>

\*If you do not remember your password, learn how to reset it by [clicking here](#).

**Step 2:** Click on the "Your Card" tab.

This tab shows your online application status. For each section of your application, one of the below status icons will appear. These icons will appear for new applications and for renewal applications.




The following are examples of different statuses for the Proof of Residence section of your online application. All other sections will be similar.

**Missing Information** – Information or required item has not been submitted to the Office of Medical Marijuana Use.

Proof of Residence

Proof of Residency - All applicants must submit a copy of a valid Florida Driver's License or Florida Identification card. Adult seasonal residents must provide either proof of residency under section 381.986(5)(b)1. or provide a copy of two documents as specified in section 381.986(5)(b)2., Florida Statutes. Minor patients must provide proof of residency as specified in section 381.986(5)(b)3., Florida Statutes. The minor's parent or legal guardian must submit proof that they meet the residency requirement of section 381.986(5)(b)1., Florida Statutes.  
*You may upload up to 5 files into your application. You currently have 0 documents.*

[UPLOAD FILE](#)



You must supply Proof of Residence to apply


**You cannot obtain cannabis products until this is completed**

**Ready for Review** - Information or required item has been submitted and is pending review by the Office of Medical Marijuana Use.

Proof of Residence

Proof of Residency - All applicants must submit a copy of a valid Florida Driver's License or Florida Identification card. Adult seasonal residents must provide either proof of residency under section 381.986(5)(b)1. or provide a copy of two documents as specified in section 381.986(5)(b)2., Florida Statutes. Minor patients must provide proof of residency as specified in section 381.986(5)(b)3., Florida Statutes. The minor's parent or legal guardian must submit proof that they meet the residency requirement of section 381.986(5)(b)1., Florida Statutes.  
*You may upload up to 5 files into your application. You currently have 1 documents.*

[UPLOAD FILE](#)



A document was uploaded

Proof of Residence.png was uploaded on 11/13/2019 11:33:27 AM for the Office of Medical Marijuana Use, to use as your Proof of Residence for the id card. [REMOVE](#)


**Rejected Information** - Information or required item has been rejected by the Office of Medical Marijuana Use. Note the reason for the item being rejected is supplied in the comment under the rejection icon. Supply the corrected information or required item.

Proof of Residence

Proof of Residency - All applicants must submit a copy of a valid Florida Driver's License or Florida Identification card. Adult seasonal residents must provide either proof of residency under section 381.986(5)(b)1. or provide a copy of two documents as specified in section 381.986(5)(b)2., Florida Statutes. Minor patients must provide proof of residency as specified in section 381.986(5)(b)3., Florida Statutes. The minor's parent or legal guardian must submit proof that they meet the residency requirement of section 381.986(5)(b)1., Florida Statutes.  
*You may upload up to 5 files into your application. You currently have 0 documents.*

[UPLOAD FILE](#)

Proof of Residence.png was uploaded on 11/13/2019 12:00:43 PM, has been archived, and is no longer active in the Registry.



The Office of Medical Marijuana Use requested updated information on 11/13/2019. You must resolve this to complete your application. Their comment was: Document(s) missing or invalid

**You cannot obtain cannabis products until this is completed**


*Reason for rejection is shown here* →

**Approved** - Information or required item has been approved by the Office of Medical Marijuana Use.

Proof of Residence

Proof of Residency - All applicants must submit a copy of a valid Florida Driver's License or Florida Identification card. Adult seasonal residents must provide either proof of residency under section 381.986(5)(b)1. or provide a copy of two documents as specified in section 381.986(5)(b)2., Florida Statutes. Minor patients must provide proof of residency as specified in section 381.986(5)(b)3., Florida Statutes. The minor's parent or legal guardian must submit proof that they meet the residency requirement of section 381.986(5)(b)1., Florida Statutes.  
*You may upload up to 5 files into your application. You currently have 1 documents.*

[UPLOAD FILE](#)



Approved by the OMMU on 11/13/2019

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